

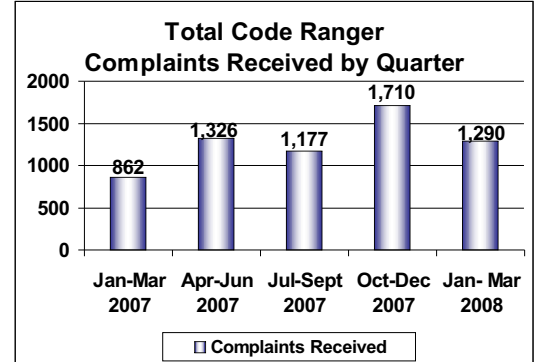


## Code Ranger Accomplishments

**Congratulations!** The team of Code Rangers has grown to 232. The program celebrated its first anniversary in January 2008, and since that time almost 7,000 complaints have been received. Code Rangers have been very busy reporting code violations to our team of Code Compliance Officers dedicated to this special program. **Great job!**

This partnership is helping improve the appearance of neighborhoods, and we want to again express our appreciation for your commitment to this great program.

**Working together to make  
Arlington better!**



For more information, contact Field Operations Manager, Michael Thomas at [michael.thomas@arlingtontx.gov](mailto:michael.thomas@arlingtontx.gov) or by telephone, at **817-459-6777**.

## Annual Multi-Family Property Inspection Update

Multi-family properties are a large part of the scope of code enforcement activities. Code Compliance Officers (CCOs) receive and respond to complaints from citizens, including renters who report possible

code violations inside their multi-family rental properties. CCOs investigate complaints, and upon inspection, if violations are found, the property owner must correct the violations and bring the property into compliance. CCOs perform proactive annual property inspections (APIs). Properties scoring 70 or above on the API pass inspection, and those scoring below 70 fail. Properties failing the inspection process receive another complete API six months from the date of the original inspection. CCOs are working to protect citizens and help make our neighborhoods more attractive.



**Electrical Violation**

Issues are sometimes health or life-safety related as in these examples



**Raw Sewage**

Call  
**817-459-6777**  
to report  
violations

▶ [View the API checklist](#)  
▶ [View the results of recent inspections](#)



**The next Code Ranger  
training class will be held  
July 12, 2008.**

For more information, and to register to attend, contact Field Operations Manager Michael Thomas, at [michael.thomas@arlingtontx.gov](mailto:michael.thomas@arlingtontx.gov), or by telephone at **817-459-6777**.

**Become a Code Ranger and help in  
the effort to make neighborhoods  
safe, strong and attractive.**



### Program Progress:

**As of June 15, 2008:**

- **232** Code Rangers trained
- **6,810** Complaints received

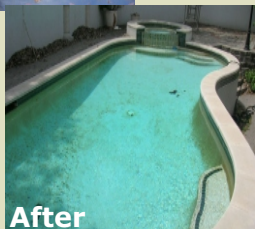
**The Code Ranger Reporter is now  
a quarterly publication. Provide  
comments and feedback [here](#).**

## Code Corner

## Featured Violation of the Quarter



Before



After



## Stagnant Pools/Water

Stagnant pools, hot tubs and containers holding standing, stagnant water can pose a dangerous safety risk and should be reported immediately.

Keep pools and hot tubs clean and clear, and drain standing water on your property. Refresh water in bird baths, clean out rain gutters and make sure flower pots aren't holding standing water. Keep yourself and your neighbors safe by reporting violations. **Call 817-459-6777** and provide the address of the violation.

## We Welcome

Assistant Director,

**Mike Bass**



To the Code Compliance Division of Community Services. Mike brings 17 years of experience to this position most recently leading the Divisions of Animal Services, Handitrans and the Dangerous and Substandard Structures (DSS) program. Mike will now manage the Code Compliance Division including the DSS program.

## New Initiative: The Duplex Inspection Program

Beginning September 1, 2008, the duplex inspection program gets underway. This new initiative will help reinvigorate neighborhoods and encourage responsible property ownership and maintenance.

Property owners of non-owner occupied duplexes are encouraged to voluntarily register their properties **prior to July 1st, 2008**, to receive a special fee exemption for the first program year.

Code Compliance Officers will be performing a property and structure assessment on exteriors of all duplex properties. A scoring system will rate the structure and property conditions. Properties with exterior or nuisance violations at the time of inspection, which score **70 or below**, will receive an interior inspection. Properties that score **above 70** "pass" inspection and earn the designation of **Team Pride Neighbors** and will be exempted

from the interior inspection. The goal is 100% initial inspection passing scores.

For more information and to register online see the links below:

- ▶ [Link to register online](#)
- ▶ [View the presentation](#) (pdf)
- ▶ [View the duplex inspection checklist](#) (pdf)
- ▶ [Read the frequently asked questions](#) (pdf)
- ▶ [Link to information](#) (En

**Espanol and Vietnamese)**

Duplex property owners achieving and maintaining their **Team Pride Neighbor** designation for 12 consecutive months will receive special recognition.

Share information about the new duplex inspection program, and help us in the effort to grow safe, strong Arlington neighborhoods!

**Thank you for  
Working Together to Make  
Arlington Better!**

## Examples of Exterior Violations



10 points

High Grass



10 points

Dilapidated Fence



10 points

Unclean Premises

## Conserve Water!

Outdoor Watering is Nixed from  
10:00 a.m. 6:00 p.m.

## Report violations

via E-mail at: [code@arlingtontx.gov](mailto:code@arlingtontx.gov)

Or by calling **817-459-6777**. Please provide the time of day you witnessed the violation and exact address of property.

**Thank you!**



## Tips To Use

### Help Increase Response Time

Be sure to provide the street address of the property being reported to help the investigation process. Some violations reported require an immediate response, and having the exact address can help increase response time. Email information to [code@arlingtontx.gov](mailto:code@arlingtontx.gov) or call **817-459-6777**.

**Thank you for your teamwork!**